

SAP SVQ Training

COURSE CONTENT

GET IN TOUCH



Multisoft Systems
B - 125, Sector - 2, Noida



(+91) 9810-306-956



info@multisoftsystems.com



www.multisoftsystems.com

About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

SAP SVQ (Service Verification and Quality) Training by Multisoft Systems is designed to equip professionals with the skills required to manage and streamline service verification and quality assurance processes within the SAP landscape. This specialized training covers key functionalities such as service entry sheet creation, supplier service verification, and integration with procurement and quality modules.

Module 1: Introduction to SAP SVQ

- ✓ Overview of SAP Supplier Lifecycle Management (SLC)
- ✓ Introduction to Service Verification and Quality (SVQ)
- ✓ SVQ in the SAP Business Suite
- ✓ Integration with other SAP modules (MM, SRM, S/4HANA)

Module 2: Master Data Management

- ✓ Vendor master data setup for SVQ
- ✓ Material master data relevant to services
- ✓ Service master records
- ✓ SVQ-specific configuration in master data

Module 3: Service Entry and Confirmation Process

- ✓ Service Entry Sheets (SES) overview
- ✓ Manual vs. automatic entry
- ✓ SVQ workflow and approval process
- ✓ Three-way match (PO, SES, Invoice)

Module 4: Service Verification in Procurement

- ✓ Integration with Purchase Orders (PO)
- ✓ Verification of service delivery quality
- ✓ Tolerance checks and exception handling
- ✓ Audit trails and compliance

Module 5: Quality Management in Services

- ✓ Quality parameters for service procurement
- ✓ Defining acceptance criteria and inspection plans
- ✓ Service defect recording and handling
- ✓ Integration with SAP Quality Management (QM)

Module 6: Reporting and Analytics

- ✓ Standard SVQ reports and analytics
- ✓ Custom reporting using SAP Query and Fiori apps
- ✓ Dashboards for service performance monitoring
- ✓ Supplier performance scorecards

Module 7: SVQ Customization and Configuration

- ✓ Configuration in SPRO
- ✓ Setting up verification procedures
- ✓ Output determination for service confirmations
- ✓ BAdI implementations and user exits for SVQ

Module 8: Integration with SAP Fiori & S/4HANA

- ✓ Fiori apps for SVQ
- ✓ Transitioning from ECC to S/4HANA for SVQ
- ✓ Best practices in S/4HANA SVQ implementation

Module 9: Troubleshooting and Best Practices

- ✓ Common SVQ issues and resolutions
- ✓ Audit trails and documentation
- ✓ Compliance and regulatory considerations
- ✓ Real-time use cases and project examples